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DIGITAL TRANSFORMATION SOLUTIONS

SPECTRAFORCE TECHNOLOGIES

An IT and Consulting Services company migrates from AX to D365 FSCM and achieved wider opportunities to improve team performance.

OVERVIEW

HQ - USA

INDUSTRY- IT and Consulting Services

CUSTOMER PROFILE:

SPECTRAFORCE was established in the US in 2004 and now it is one of the fastest-growing global staffing companies with close to 1000 employees. The company offers a powerful suite of IT and Consulting services that empower enterprises to embrace the challenges of meeting and exceeding their IT needs with an aggressive Total Cost of Ownership.

SPECTRAFORCE aims to help companies focus on their core competencies by handling the integral details of building IT solutions while guaranteeing quality delivery with significant cost savings. Staff Augmentation Services and Project Outsourcing Services are some of the other services on the list that are handled by their teams based onsite in the US and offshore in India.

EXECUTIVE SUMMARY

SPECTRAFORCE was using Microsoft Dynamics AX 2012 R3 for their accounting activities. The next obvious step of the company was to shift towards the advanced version of Microsoft Dynamics AX – D365 Finance and Supply Chain Management. It was a great necessity for enhancing the team's abilities to deliver class-apart services to their clients.

The availability of the D365 FSCM application on the Cloud would have been an added advantage for the global staffing company to enhance remote data accessibility. Being a centralized business solution, it would help the company manage their accounts smartly while accelerating their project delivery cycles.

Alletec, as an experienced Microsoft D365 service provider, helped SPECTRAFORCE in successful migration from Microsoft Dynamics AX 2012 R3 to Microsoft Dynamics 365 FSCM. This migration enabled the company to maintain a healthy contractual relationship with the customers and everyone in between while sustaining their growth trajectory.

THE SITUATION

- SPECTRAFORCE was dependent on Microsoft Dynamics AX 2012 R3 (On-Prem) for supporting accounting for all 8 entities across 4 countries.
- Microsoft Dynamics AX 2012 R3, as an On-Prem application for managing the infrastructure, was curbing the team's data accessibility from desired work locations.
- The productive time of their teams was limited, and several internal operation improvement initiatives were on hold due to the lack of the much-required features.

Alletec Solution

01 Upgraded Microsoft Dynamics AX 2012 R3 to Microsoft Dynamics 365 FSCM (D365 Finance and Supply Chain Management).

02 Created a centralized dashboard using Power BI to offer a unified platform for the entire team.

03 Application enhancements to other functional areas after Go Live of technical upgrade. Further enhancements and maintenance to the upgraded solution are ongoing.

The Benefits

01 The latest version of the Microsoft Dynamics 365 FSCM offering integration with Microsoft tools, Power Platforms, and third-party products improved the team's productivity.

02 D365 FSCM saved running costs compared to the earlier on-premise setup that required higher investment to maintain servers, installations, security, version upgrade, etc.

03 The adoption of Power BI to build a dashboard further increased the capabilities of the team by providing easy access to the data and the ease to update them.

04 The system uptime and report's run time improved significantly.

05 The team now leverages advanced Task Management, Advance Banking Reconciliation, Customized Views, etc. along with improved financial reporting and process control.

06 The need of installing or regularly updating the Client application on all user PC/Laptops eliminated.

07 The user has better control over customization in the Production environment since all updates/code deployments are handled by the Microsoft Team.

08 New features like the recording of steps and the easy process of document creation are added benefits.

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